APPRISS® HEALTH

PRISMA HEALTH

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- **The largest not-for-profit health organization in South Carolina, formed by the merging of Palmetto Health and the Greenville Health System in November 2017**
- **Serving more than 1.2 million patients annually**
- **Using Epic cloud-based electronic health record system**

The Challenge

The state mandates prescribers to query SCRIPTS, the South Carolina prescription monitoring program (PMP) before writing or continuing a prescription for a controlled substances.

Prior to integration, there was a separate login and querying process for SCRIPTS. "(Physicians) had to jump out to that site, look up information, review the patient report, and come back into workflow," says Scottie Tooley, Manager of Ambulatory EMR Support at Prisma Health. "It required manual documentation of the fact that you had queried that database, in case we were ever audited. It just clicks and slowed them down."

The Solution

In 2017, Prisma Health turned to Appriss Health to provide over 1,000 clinicians with access to SCRIPTS through EHR workflow using PMP Gateway.

"That really helped to streamline the workflow to becoming much more of a one click experience, for being able to review information, automate documentation, and create a more compliant workforce," Tooley said.

Why Appriss Health?

"The overall sense is that PMP Gateway is working well and is a very helpful tool. There's been a tremendous push to change provider behavior on appropriate pain management, alternative pain management therapies, and

non-opiates medications. So, having insight into everything the patient has received inside and outside of your organization, it is incredibly valuable at making an appropriate decision. We've definitely seen a very significant downward trend in total opiates prescribing over the last few years. Our providers can now easily query neighboring states' PMP in workflow. That's been a great help, too.

A combination of being able to check the PMP along with e-prescribing of controlled substances, it's definitely decreased the amount of fraud that we see. By far, the biggest satisfier is that I can click the link, I'll see the report, I'm done. And not have to go and log into a different system. It makes providers more inclined to actually take the steps of checking the database, because it is not difficult."

Dr. Jeffrey Gerac
Chief Medical Information Officer
Prisma Health-Upstate

ADDRESSING THE STATE'S NEEDS

- **South Carolina experiences a higher rate of opioid-related deaths than its neighboring states**
- **Statewide, overdose deaths involving opioids jumped from 748 in 2017 to 816 in 2018, an increase of 9.1%**
- **Administration of Naloxone increased by 110% between 2013 and 2018 throughout the state**
- **In 2018, South Carolina providers wrote 69.2 opioid prescriptions for every 100 persons compared to the average U.S. rate of 51.4 prescriptions for every 100 persons**