

**SURGICAL HEALING ARTS CENTER**



- Offers bariatric surgery, including sleeve gastrectomy and gastric bypass, as well as non-surgical patient support
- Office located in Fort Meyers, Florida
- Uses eClinicalWorks cloud-based EHR solution

**The Challenge**

**Surgical Healing Arts Center** needed to improve its access to E-FORCSE<sup>®</sup>, Florida’s Prescription Drug Monitoring Program (PDMP), and query PDMP data from other states. Many of the practice’s patients are dual residents or visitors to the state, making it imperative to view the patient’s prescription history in their home state. Bariatric surgery patients typically have high pre- and post-operative prescription rate for opioids. Before the integration, the clinicians at Surgical Healing Arts Center sometimes struggled to accurately track prescriptions written by other providers. When the state mandated verifying the PDMP within two days of controlled substances prescription, the practice sought a technology solution that would fulfill the state’s requirements while also improving patient care.

**The Solution**

Surgical Healing Arts Center worked with Appriss Health to integrate E-FORCSE with eClinicalWorks using Appriss Health’s PMP Gateway integration platform and NarxCare advanced analytics tool that provides patient

risk analysis and other information in a visually interactive format that helps prescribers provide better patient safety and outcomes. Post-integration, the practice’s prescribing of controlled substances decreased substantially and helped them become 100% compliant with state mandates.

**Why Appriss Health?**

*“It’s our responsibility to preserve the health of patients. When you treat a patient, you need to really know your patient. We talk to them about overdose risk and options for pain management. Being able to see the overdose risk score and other discreet data allows us to better understand their needs. This integration made a huge change. It takes us just two clicks. The visualization and the risk score presentation is very clear. It’s also an essential risk management tool and resource. We have more control over our prescribing practices. This tool helps us ensure we do no harm and over-prescribe.”*

**Juan C. Ibarra, MSHIM, SA-C**

*Health Information Management - General & Bariatric Surgery First Assist  
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